



As a valued client, your opinion of your experience with Jupiter Law Center matters to us. Please take this one-minute survey to let us know how you feel. Thank you!

1. Why did you come to see us? \_\_\_\_\_

2. How did you find out about us?

- Referral (if so, who may we thank?)
Print Ad (if so, which paper/magazine?)
It's The Law article (if so, which paper/magazine?)
Website
Internet Search (if so, where?)
Other (if so, where?)

Please rate us as to: Poor-----Excellent

- 3. Office Appearance
4. Punctuality
5. Knowledgeable
6. Clear Communication
7. Courteous
8. Compassionate
9. Helpful
10. Timely return of calls

Comments: \_\_\_\_\_

Please rate us as to: Highly unlikely-----Extremely likely

- 11. I will use you in the future
12. I would recommend you to others

13. If you were to recommend us to your best friend, what would you say? \_\_\_\_\_

14. What specifically was your favorite part of working with Jupiter Law Center and why? \_\_\_\_\_

15. Would you like to receive occasional e-mails from us regarding developments in the law? Yes No

If so, please list your name and e-mail address.

Name
Email

16. May we have your permission to use your comments and ratings for our firm's marketing materials and website?

- Yes - and you may use my first and last initials
Yes - but please post anonymously
No - this is for your review only. If you check this box, we will honor your request.

Thank you for completing our survey!